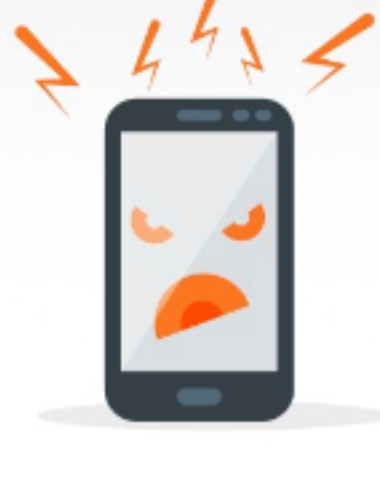




How to Connect to Public Wi-Fi When You Can't



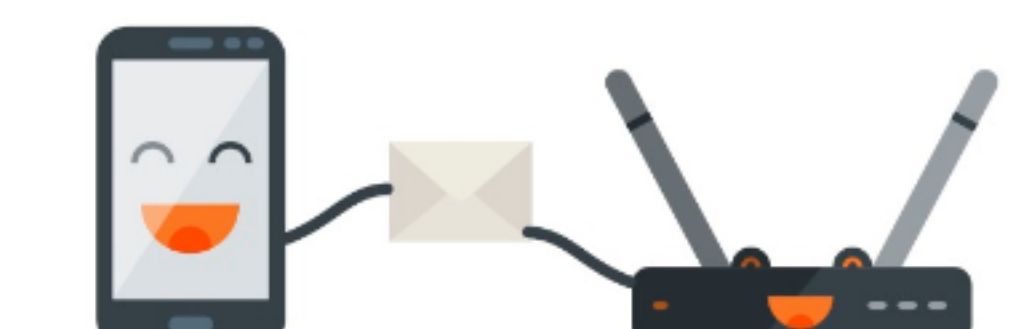
The Issue

Connecting to public Wi-Fi is often **hit or miss** — and the most annoying problem is when the Wi-Fi login page won't open and you can't connect to the internet.



The Best Option:

Connect to a secure network



The best solution is also the most secure: Opt for only **encrypted Wi-Fi connections** — typically with a padlock after their name in your Wi-Fi network list.

Wi-Fi 1	🔒	📶
Wi-Fi 2		📶
Wi-Fi 2		📶

5

Ways to Get a Public Wi-Fi Login Screen to Open



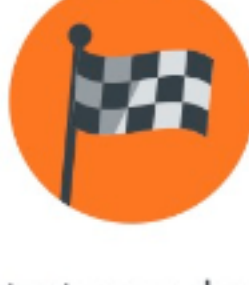
Turn off alternative DNS servers



Try to open the router's default page



Open a non-HTTPS site in incognito



Restart your device



Create a new network location

1

Turn Off Alternative DNS Servers



If you're using a 3rd party DNS service like OpenDNS or Google DNS, turn them off and try to connect again.

If you've never set your DNS settings, though, you're likely fine.

2

Try to Open the Router's Default Page

Try entering the following in your web browser

127.1.1.1
192.168.1.1, or
http://localhost

If that doesn't work, try entering your computer's IP address in your browser, replacing the last number with 1.

Or, try opening the public Wi-Fi company's website. If you're on a flight, for instance, try opening the airline's website.



3

Open a Non-HTTPS Site in Incognito



Open an Incognito or Private window in your browser, then try visiting a non-HTTPS site; **example.com** is a great option.

4

Create a New Network Location

Using a Mac? Open your network settings and add a **new network location**. That resets your network settings and just might get the Wi-Fi login screen to load.



5

Restart your device



If all else fails, the oldest trick in the book is the best: **Turn it off and back on again**. Try just turning on and off your Wi-Fi first.

If that doesn't work, try restarting your computer.

Still can't get it to work? Clear your browser cache, too.



stay
SECURE
on public
networks

When you're using public Wi-Fi, you should also use a **VPN** to encrypt your data and keep it secure from prying eyes.